



Privacy Policy

Effective Date: December 25, 2024

At Clean Pro Biz Solutions, LLC, your privacy is our priority. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website, book our services, or communicate with us. By using our website or services, you agree to the practices described in this policy.

1. Information We Collect

We collect information to provide you with the best possible experience. The information we collect includes:

- **Personal Information:** Name, email address, phone number, and home or business address when you request a quote, schedule a service, or contact us.
- **Payment Information:** Securely processed through trusted third-party payment platforms; we do not store credit card information on our systems.
- **Usage Data:** Information such as your IP address, browser type, pages visited, and time spent on our website to improve functionality and user experience.

2. How We Use Your Information

We use the information collected to:

- Deliver cleaning services tailored to your needs.
- Communicate with you regarding quotes, appointments, and promotions (with your consent).

- Enhance website performance and streamline our services.
- Ensure compliance with legal requirements or resolve disputes.

3. Sharing Your Information

We respect your privacy and will not sell your information. However, we may share your data:

- **With service providers:** Trusted partners who assist in delivering our services, such as payment processors or scheduling software.
- **When required by law:** In response to legal obligations, subpoenas, or court orders.

4. Children's Privacy

Our website and services are not intended for children under the age of 18. We do not knowingly collect or store personal information from minors. If we discover data has been collected from a child, we will delete it immediately.

5. Third-Party Links

Our website may include links to third-party websites for informational purposes. Please note that we are not responsible for the privacy practices or content of these external sites. We recommend reviewing their privacy policies before providing personal information.

6. Data Retention

We retain personal data only as long as necessary to:

- Fulfill the purposes outlined in this policy.
- Comply with legal and regulatory requirements.
- Address disputes or enforce agreements.

7. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Understand how users interact with our website.
- Provide a more personalized browsing experience.

You can control cookie preferences through your browser settings. Note that disabling cookies may affect website functionality.

8. Accessibility Statement

At Clean Pro Biz Solutions, we are committed to making our website accessible to everyone. If you encounter any barriers while using our site, please contact us at [email address]. We will work to resolve the issue promptly.

9. Data Security

We take data security seriously and use robust measures to protect your information, including:

- Encryption for sensitive data transmission.
- Regular security audits and updates.

While we strive to protect your data, no online system can guarantee complete security.

10. Legal Jurisdiction

This Privacy Policy is governed by the laws of Georgia, United States. By using our services, you agree that any disputes related to this policy will be resolved under Georgia law.

11. Your Rights

You have the right to:

- Access and update your personal information.
- Request deletion of your data, where applicable.
- Opt out of promotional communications by contacting us at any time.

To exercise these rights, email us at contactus@cleanprobiz.com.

12. Policy Updates

Clean Pro Biz Solutions may update this Privacy Policy periodically. Changes will be reflected on this page with an updated effective date. We encourage you to review this page regularly to stay informed about how we protect your data.

Contact Us

For questions or concerns about this Privacy Policy, please contact us:

Clean Pro Biz Solutions, LLC

Phone: 215-839-4639

Email: contactus@cleanprobiz.com